



SAMPANN Portal

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Controller General of Communication Accounts (CGCA) recently inaugurated the onboarding of all MTNL employees retiring in November 2025 onto the SAMPANN portal at the Office of Principal CCA, Delhi.

About SAMPANN Portal

SAMPANN, or “System for Accounting and Management of Pension”, is a Comprehensive Pension Management System (CPMS).

It is an initiative undertaken by the Controller General of Communication Accounts (CGCA), Department of Telecommunications, Ministry of Communications

It is an online pension processing and payment system for Department of Telecommunications pensioners.

It was launched on 29th December, 2018.

It brings the pension processing, sanctioning, authorisation, and payment units under a common platform.

It provides direct credit of pension into the bank accounts of pensioners.

The system has helped the Department in faster settlement of pension cases, improved reconciliation/auditing, and ease of accounting.

SAMPANN Portal Features

Direct disbursement of pension on a timely basis without intermediaries.

Single window system for complete pension process.

Online grievance management for the pensioners, reducing paperwork.

Tracking of pension status from home encourages transparency and accountability.

Faster processing of arrears and revision of pension